





Volume X Issue 1 https://www.tis.army.mil Winter 2005

CONTENTS

IN THIS ISSUE

Business Management Directorate—
Budget Execution2
TC-AIMS II Trained the Mississippi
Army National Guard2
TC-AIMS II Fielding3
Marine Corps 229th Birthday3
TIS Patches Now Available
on the Web4
Critical/Mandatory Update
for SMM and Client Tools
Software SMM Error5
Technical Tips6
Transitions10
The Deployer Details11
To subscribe/unsubscribe, visit us on the Web

The Deployer Mission Statement

https://my.eis.army.mil/deployer sub

The mission of The Deployer is to provide the community of Transportation Information Systems users, stakeholders and sponsors timely knowledge on our family of systems—systems that empower the DoD to plan, deploy, load, monitor and provide full visibility of the transportation process.

Message from the PM

trust that you had an enjoyable holiday season. Like many of your organizations, some activities in the Transportation Information Systems Joint Program Management Office (TIS JPMO) slowed down during the holidays while others continued at their normal rapid pace. The fielders and trainers returned from Fort Bragg for a well deserved short break, but headed back out to Forts Benning and Campbell shortly after the new year. Training at Fort Benning is scheduled to run though early



Mr. Robert Morris, PM,TIS

March while classes at Fort Campbell will conclude at the end of March.

We are making good progress on the development of Block 3 which supports the intheater functions of Reception, Staging, Onward Movement, and Integration (RSO&I). Apptricity (www.apptricity.com), a commercial off the shelf (COTS) Enterprise Resource Planning (ERP) product will be the foundation of Block 3. We are very close to providing the first of several Block 3 prototypes for your review. This initial prototype will demonstrate the Transportation Movement Release functions. Once available, I hope that you will take the time to review the prototype and provide the program office with your comments so that we can insure this product meets your needs. Watch the TIS website for information on this and future prototypes.

We are still working with the test community to gain fielding approval for Block 2. We conducted an additional test event here at the program office with the help of some very dedicated soldiers and civilians from the 25th ID in Hawaii, Fort Lewis, WA, and Fort Eustis, VA. My sincere thanks goes to them for helping us move Block 2 closer to becoming a reality.

We would like to hear from you regarding The Deployer. If you have suggestions for specific topics we should cover or just general comment on how to improve YOUR newsletter, please contact me or the TIS Webmaster at: tiswebmaster@eis.army.mil. Thank you for reading and enjoy The Deployer.

Business Management Directorate—Budget Execution by William Athy, Budget Analyst

The budget execution team is responsible for funding multiple contracts that provide support to TC-AIMS II, TIS-TO, TC ACCIS, and AALPS and executes funds for the procurement of hardware. Automatic Identification Technology (AIT) equipment, software licenses, etc. Additionally, the budget execution team performs organizational fund control of the compensation and benefits of government personnel, travel, permanent change of station (PCS), telecommunication, vehicle lease, and miscellaneous purchases. If you have ever traveled using PM, TIS funds, this is the team responsible for preparing orders or insuring funds are transferred to your organization.

During this past fiscal year, the budget execution team constantly communicated with contractors, contracting offices, and individuals to follow up on Military Interdepartmental Purchase Request (MIPR), Purchase Request and Commitment (PR&C), or TDY that was issued to them. This was to ensure that all outstanding invoices are submitted in a timely matter, so payments were made prior to cancellation of the appropriation. At the FY04 year-end close, all FY04 and prior year funds were 100 percent obligated. An obligation is a legal reservation of funds to make payment or expenditure.

A customer-oriented relationship is deemed a critical part of the budget execution team's job to effectively and efficiently serve you, either within TIS JPMO or externally. The budget execution team looks forward to continuing to serve you and your comments are always welcome.

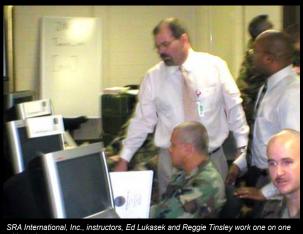
Ready, Reliable, Essential and Accessible... and TC-AIMS II **Trained The Mississippi Army National Guard** by Edward Lukasek. SRA International

he 184th Transportation Command Element of the Mississippi Army National Guard was given the mission to track both government and commercial owned equipment in Operation Iraqi Freedom. "I have been told that the 184th was selected because of their "can do spirit", said Ed Lukasek, "the Unit is composed of very fine, professional soldiers".

Director of Integrated Logistics Support and Fielding with the Transportation Information System (TIS), Mr. Doug Garrell, received the request for training the 184th, prior to their being shipped out to Iraq. This allowed for a very limited turn around time to complete the training. "All the stops were pulled to send both equipment and instructors to Camp Shelby to train the 184th Guard", said Lukasek. Training was conducted through the weekend and the Veterans Day holiday to accomplish this vital training requirement. "We could not have asked for any better

students than these soldiers", said Reggie Tinsley, an SRA International instructor with the TIS JPMO. "They are one strong team".

All of the students passed the coursework within the 90th percentile. "The



timing of this training could not have been better for these troops", said Reggie. The unit had recently completed a different training course dealing with Radio Frequency Identification Tags. TC-AIMS II also uses this identifying system to track equipment.

The troops are confident initiating their mission overseas knowing TC-AIMS II will be there to support and sustain their efforts.

U.S. Army TC-AIMS II Fielding Schedule

he U.S. Army (USA) fielding schedule is based on the Headquarters DA Army Order of Precedence (AOP) listing. The AOP establishes the fielding sequence for Army installations and designated U.S. Army Reserve (USAR) and Army National Guard (ARNG) units. Once approved by Headquarter Department of the Army (HQDA), the schedule is maintained by the fielding division of the Transportation Information Systems Joint Program Management Office (TIS JPMO). TIS JPMO has the latitude to make adjustments to the schedule based on a number of variables including availability of funding, number of units associated with an installation, and major unit Operational Tempo (OPTEMPO). However, all changes in sequence or delays require Major Command (Army) (MACOM) coordination and HQDA approval. The approved Army fielding schedule through FY06 is provided for your information.

Two key planning events are included with the schedule—The Fielding Command/Gaining Command (FC/GC) briefing and the New Material Introductory Brief (NMIB)/Site Survey. The FC/GC and NMIB are scheduled about 240 days and 150 days prior to the start of fielding. The FC/GC provides an overview of the fielding process, identifies planning responsibilities, and establishes a time line for key planning events. The NMIB provides an in-depth description of these processes and events outlined in the FC/GC.

For more information concerning the fielding process or scheduling information please contact MAJ Darrell Bennis, (703) 752-0810 (darrell.bennis@eis.army.mil) or Mr. Clifford Williams (703) 752-0801 (cliff.williams@eis.army.mil).

Approved schedule through FY06

			Fielding	Window
	FC/GC	NMIB	Start	End
Block 1 to Block 2 Transitions				
Fort Irwin (No training—data to enterprise only)	NA	TBD	Jul-05	Jul-05
Fort Polk (No training—data to enterprise only)	NA	TBD	Aug-05	Aug-05
Korea	Complete	Complete	Mar-05	May-05
USAREUR	Complete	Complete	Jun-05	Jul-05
Fort Lewis	Complete	Feb-05	Jul-05	Oct-05
Hawaii	Complete	May-05	Oct-05	Dec-05
Japan	Complete	Aug-05	Jan-06	Jan-06
Alaska	Complete	Sep-05	Feb-06	Feb-06
Block 2				
Fort Benning Fielding (w/o 3ID)	Complete	Complete	Jan-05	Mar-05
Fort Campbell	Complete	Complete	Jan-05	Apr-05
Fort Drum	Complete	Complete	May-05	Jul-05
Fort Hood	Dec-04	Mar-05	Aug-05	Mar-06
Fort Carson	May-05	Aug-05	Jan -06	Mar-06
Fort Eustis	Jul-05	Oct-05	Mar-06	Jun-06
Fort Bliss	Jul-05	Oct-05	Mar-06	May-06
Fort Sill	Aug-05	Nov-05	May-06	Jun-06
Fort Stewart (w/o 3ID)	Oct-05	Jan-06	Jun-06	Sep-06

"Former Marines" at TIS Celebrate the Corps' 229th Birthday

On 10 November 2004, the **Transportation Information** Systems Joint Program Management Office (TIS JPMO) joined with its Marine Corps contingent to celebrate the US Marine Corps 229th Birthday. "Former Marines" Bill Boden, John Molter and John Merritt officiated the ceremony. In Marine Corps tradition, Bill Boden, the youngest Marine present and John Merritt, the oldest Marine present, received the first two pieces of cake.



TIS employess and "former Marines", Bill Boden, John Merritt and John Molter

News Flash! TIS Patches Now Available on the Web

by Susan Allen and James Wynn, TIS

atches to fielded software are now available from the TIS Help Desk Web site. In the future, all patches will be available from this site, making them quickly and easily accessible to registered users.

Two TC-AIMS II patches are now available for download from the TIS Web site. One patch provides an update to read/write Radio Frequency Identification (RFID) tags (mandated by the Joint Staff for completion by 15 February 2005) and the other corrects an error with the V3 export of personnel. Details are reported below.

Instructions for downloading and installing the current patches, and the applicable versions are included at the Web site. As always, if you have questions or concerns contact the TIS Help Desk by phone, e-mail or through the use of the online Service Center request.

If you are a registered TC-AIMS II user with Version 74a.8 loaded, you will also be receiving an e-mail message pointing you towards the Web page.

22-Bit RFID Tag and Intermec Printer Patches

These patches are included in the same folder. Below, Part 1 addresses the replacement of the TipsW segment and Parts 2 and 3 address additional formatting needed for the new Intermec Printer.

Joint Staff J4 has set a deadline of 15 February 2005 for all sites to update their systems with capability to read/write 22-bit RFID tags. Failure to comply with this deadline will restrict ability to read from and write data to the Radio Frequency In-Transit Visibility (RF-ITV) Servers.

This is to protect information resident on the RF-ITV servers from being corrupted. TC-AIMS II and DS2T software updates are available. To access the patches available on our Web site, users **MUST** request access from the TIS Help Desk by calling (866) 822-4672 or e-mail tishelpdesk@eis.army.mil.

The reason for the change is that the supply of tag IDs (commercial, Homeland Security and Department of Defense use of RFID has greatly expanded RFID tag use) has been exhausted. Savi has generated tag IDs which

allows them to manufacture over six million additional RFID tags. The ST-410 and ST-654 RFID tag with serial numbers 1048575 and higher contain additional

tag ID (tag serial number)

data characters. Automated Information Management Systems, like TC-AIMS II, require a change to read/write files for additional characters to RFID tag IDs. If originating ST-410 and ST-654 RFID tag 'write' station automation information systems are not updated for the additional characters, use of higher serial number RFID tags will overwrite existing data in the RF-ITV system and can result in loss of asset visibility.

To use the new tags, and retain existing

data, the TIPS Write Segment must be uninstalled and the new segment installed as follows below.

Part 1 DII COE Segment Instructions

- Uninstall the TipsW Segment using the DII COE Installer in accordance with the SIP.
- Install the new TipsW segment from the distribution media using the DII COE Installer in accordance with the SIP.

Part 2 Patch for Intermec EasyCoder PM4i Barcode Printer

1. Copy ALL the files in the folder INTERMEC_PRINTER_FILES from the distribution media to the AIT subdirectory (folder) on the target host. This will be on:

"X:\h\TC-AIMS II\data\AIT".

NOTE: "X" refers to the drive letter were the "h" folder with the appropriate sub-folders referenced above exist.

NOTE: At the Confirm File Replace window, click Yes to all.

Part 3

1. Copy the E2d.fmt file from the distribution media to X:

NOTE: "x" refers to the drive letter that was defined in part 2, step 1. This is generally referred to as the drive root directory.

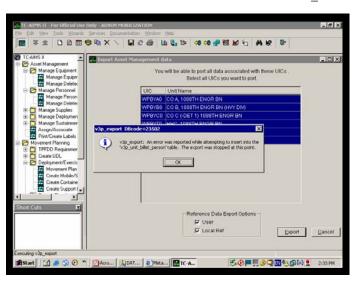
News Flash, continued on page 5

News Flash, continued from page 4

V3 Patch

Installation of the patch allows the user to perform an Asset Management V3 Export that includes personnel records without receiving an error. The patch is applicable to versions 74a.8 and 3.02.001.06. If you have an earlier version of TC-AIMS II, check with the Help Desk to see if your version is covered.

Error message appears as:



- Go to the Windows start button, select Programs, TCAIMSII, and select DbCfgTool. A box will appear on the screen.
- 4. There is a drop down list on the first line of the box. Select the box down arrow and then highlight the name of the update file (v3p_export_am.sql).
- 5. DO NOT TOUCH THE APP SERVER NAME ENTRY LINE.
- 6. Enter the Database User Id value of "tcaimsii sa" on the Database User Id

line.

- 7. Enter the Password for the tcaimsii_sa user. This was set by the user at the time of installation.
- 8. Press OK.

 The box will
 grey out, and
 following a
 short pause, a
 status message
 box will appear

saying "Script run".

 Press CLOSE on the Database Config Tool, completing the patch process. □

Critical/Mandatory Update for SMM and Client Tools Software SMM Error by James Wynn, Functional Analyst, TIS

here is a new version of Savi Mobile Manager (SMM) which contains a **critical/mandatory** update necessary to avoid an error that was discovered when a unit tried to write commodity data to a tag using Savi Mobile Manager (SMM) software on the Symbol 81XX series platform. The error only occurs when there are a large number of commodity records (129 to 255 records) being written to the tag. Since the unit was placing a large number of unique items in the container, they were occasionally seeing these errors.

The error that occurs during operation is:

SMM Error: Failure in writing commodity records to the tag. Data may be corrupted. Extended Error Code:-2147214456.

The result is a corrupt record on the tag. If you try to read the tag again with SMM, you will get the same error message.

The SMM software and technical bulletin update is now available. For access, call the TIS Help Desk at (866) 822-4672 or e-mail: tishelpdesk@eis.army.mil.

To Install the V3 Patch:

- LOGON to your TC-AIMS II computers as the administrator, or as a user with administrator privileges.
- Copy the "v3p_export_am.sql" file from the distribution media to the "patches" subdirectory on the target host. This will be on:

"X:\h\Tcv3ss\data\patches".

NOTE: "X" refers to the drive were the "h" folder and sub-folders referenced above exist. (example: if "X" = "C" then the "h" folder will be on C:\h\Tcv3ss\data\patches) Is there something you would like to read or hear about in the next issue of The Deployer? Please send your ideas and suggestions to:

tiswebmaster@eis.army.mil

TC-AIMS II

Data Quality in the Organization Equipment List (OEL)—Part 1

Enhanced capabilities in TC-AIMS II allow the user to enter more data than in TC ACCIS. Examples include the ability to enter personnel such as personnel rosters in Movement Planning and an added character to the Sun Load Indicator that gives the user the ability to identify an increased number of secondary loads to a single parent item. In addition, TC-AIMS II provides additional details for each equipment item.

One of the most important steps to success in TC-AIMS II is ensuring data quality. As TC-AIMS II is fielded, we have a team on site to assist users with data completion. Many of you may be asking "What is data completion?"

Data completion is the process to 1) correct or "complete" equipment records that have been imported into TC-AIMS II; 2) add additional records from the property book that were not included in your TC ACCIS data; 3) review and update your personnel records imported into TC-AIMS II.

One of the most difficult definitions to explain is "Mandatory Fields". For most equipment items, data fields become mandatory as a result of conditions. There are many possible conditions to include examples such as the type of item, association of the item, mode of transportation (air/water), and whether or not it is hazardous.

A detailed description of mandatory fields will be included with this article on the TIS Technical Tips Web page: https://www.tis.army.mil/HelpDesk/techtips TCAIMSII.htm.

The following examples provide instruction for adding and coping records to your OEL with correct and complete information.

A. Add an Equipment Record to your OEL:

Records can be added to the OEL using several methods. If details are known about the item such as the Item ID/LIN Index or NSN (National Stock Number), the user may type the value in the field and then tab off the field; the remainder of the record will be auto-populated from the reference tables. If the specifics are not known, then the user may double click in one of the blue lookup fields and use the search tools to find the item of interest.

This example will add a container to your OEL:

- Open Asset Management/Manage Equipment/ Manage Equipment
- 2. Select the Add button
- 3. Enter the UIC of the equipment item
- **4.** Either, type in the known item ID "C13825" and tab off **OR** use the lookup table to find the item
- 5. Double click on the Item ID field to open the lookup table
- In the lookup table, select Description as the "Where" and enter "BOX as the "What". Note: You may search any of the available fields in the lookup table such as MILVAN as the Model
- 7. Select the Find button until Item ID "C13825" and LIN Index "01" is highlighted
- 8. Click the OK button to add the record to the OEL
- Now that the item is in your OEL, ensure the data fields are complete and have correct values.

The following table provides fields that need to be reviewed and completed for this particular item. (For this, and ALL tables published in this article, refer to the data completion guide on the Web for the complete list of mandatory fields: https://www.tis.army.mil/HelpDesk/ techtips TCAIMSII.htm)

TAB	DATA ELEMENT	VALUE
General	Container Owner Code	Item specific value
	Serial Number	Container Number
	Type Data Code	Valid TDC i.e. "D"
	SUN	Item specific value/ auto-generated
Inventory	Air Dimension Code	Most likely "Z"
Physical Characteristics	Ensure Dimensional data is complete and correct	
Other	Pack Type	Change from PC to YC
	Air Load RCD	Other
	UPTT	Most likely "5"
	TEC	Most likely "U"
	Commodity Codes (5 total)	
	JCSCCC	Most likely "J2D"

B. Generate additional copies of an existing equipment item:

Capabilities exist in the software to quickly copy records. Prior to generating records, ensure that all the applicable data fields are populated and correct. This will ensure that the copies are also complete and

- Select Edit, Generate Records from the tool bar 2.
- Enter the number of copies needed (for the

Technical Tips, continued from page 6

demonstration, select the Container and Generate 1 additional copy)

- 4. An editable screen will pop up displaying a list of the original and all copies.
- 5. For each, enter the serial number as applicable
- 6. Once the values have been entered, close the window by clicking the "X"

C. Add a Hazardous Item to your OEL:

The following provides instruction for "correctly" adding a hazardous item to your data. The most important step to adding a Hazard is to add the item using the NSN rather than an Item ID (if an Item ID exists for the item).

- Open Asset Management/Manage Equipment/ Manage Equipment
- 2. Select the Add button
- 3. Enter the UIC of the item
- 4. **Either**, type in the known NSN field "1305012556276" and tab off **OR** use the lookup table to find the item
- 5. Click the OK button to add the record to the OEL
- 6. Now that the item is in your OEL, ensure the data fields are complete and have correct values.

The following table provides fields that need to be reviewed and completed for this particular item.

TAB	DATA ELEMENT	VALUE
General	Serial Number (for AMMO you may repeat the Lot number	Item specific value
	Type Data Code	Valid TDC i.e. "D"
Inventory	Package Lot Number	Item specific value
Physical Characteristics	"all complete"	
Other	Type Equipment Code	R
	Pack Type	BX
	Airload RCD	Other
	JCSCCC	МЗВ
Hazards	(Air) HAZ Ind	Ammunition
	HAZMAT by Air	PAX and Cargo
MUST BE	FPTemp C/F	Only for flammables
COMPLETED BY HAZMAT	Net Expl Wt(Kg)	48.7
CERTIFIED PERSONNEL	Net Qty	Only for non ammunition items
	Hazard Qty	N/A
	Unit of Measure	Kg
	Rpt Qty	N/A
	Limited Qty	No

D. Add a Hazardous Load to an Item in your OEL

The steps to add a Hazardous load to an item such as fuel to a fuel tanker is slightly different than in the previous example which provided guidance for adding a hazardous item such as ammunition to your OEL.

- Open Asset Management/Manage Equipment/ Manage Equipment
- 2. Select the Add button
- 3. Enter the UIC of the item
- 4. Either, type in the known NSN field "913001305597" and tab offOR use the lookup table to find the item
- 5. Click the OK button to add the record to the OEL
- 6. Now that the item is in your OEL, ensure the data fields are complete and have correct values.
- 7. Once the item is complete, you may use the Assign/Associate tool to associate the Fuel to the Tanker using the "Put Into" link type.

The following table provides fields that need to be reviewed and completed for this particular item.

TAB	DATA ELEMENT	VALUE
Inventory	Air Dm Code	Item specific value
Physical Characteristics	"all complete"	
Other	UPPT	13
	Type Equipment Code	Р
	wcc	436
	TCC	V
	Water SCH	4
	ACC	3
	Air SCH	С
	Pack Type	LS
	Airload RCD	Other
	JCSCCC	D3A
Hazards	UN	UN1863
	(Air) HAZ Ind	Other
	HAZMAT by Air	PAX and Cargo
MUST BE	FPTemp C/F	
COMPLETED BY HAZMAT CERTIFIED PERSONNEL	Net Expl Wt(Kg)	N/A
	Net Qty	4543
	Hazard Qty	N/A
	Unit of Measure	LI
	Rpt Qty	N/A
	Limited Qty	No

Technical Tips, continued from page 7

TC ACCIS

Instructions to use Movement Reporting by Alain Wampouille, CSC

Movement Reporting is a tool that allows the user to quickly and effectively verify what was dumped to the system after downloading the scanner data for a movement.

From the TC ACCIS main menu, select option 2-ITO ELP



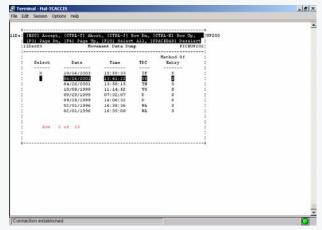
Select option 7-Movement Reporting



Select option 1-Maintain Movement data

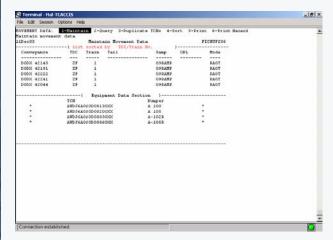


Select the scan download(s) with X(s)



To view/update all the railcars downloaded, select option **1-Maintain**. To view/update only a portion of the download, option **2-Query** allows to filter conveyances. Option **3-Duplicate TCNs**, is a tool that identifies the potential problem of having the same piece of equipment twice in the same move. Option **4-Sort**, sorts the selected data to the user's choice. Option **5-Print**, prints the downloaded data to include the Railcars and the TCNs.

Option **6-Print Hazard**, prints any hazardous data associated with the TCNs downloaded.

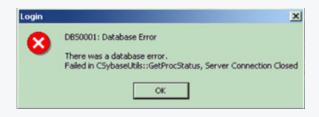


During the Maintain process, the user has the capability to correct any errors that may have crept up during the Equipment Scanning process. It is therefore possible to update the Rail Car Numbers, the Type Data Code (TDC), the Train Number, or the Ramp ID as desired. In addition, Transportation Control numbers (TCNs) can be added or deleted from railcars as needed. Just note that a TCN cannot be loaded on multiple railcars for the current shipment.



Server Connection Closed? by Tricia White, CSC

Have you received a "Server Connection Closed" message when you try to log in to AALPS? This is the message you will receive in AALPS 4.3.2 and AALPS 4.3.3.1 if your password has expired.



Why did this happen?

In earlier versions of AALPS, passwords did not expire (this was the default Sybase behavior). When the TIS Database Segment is installed, changes are made to Sybase. One of these changes is that passwords now expire. Current versions of AALPS do not tell the user this in a very nice way. Pretend the above message says, "Your password has expired. Go to Sybase Central to reset your password."

How can I fix it?

- 1. Log in to your computer as a user with administrator privileges.
- Execute Sybase Central (default location is C:\ sybase\Sybase Central 3.2 \win32\scview.exe; COE location is h\COTS\sybant\bin\syb\Sybase Central 3.2\win32\scview.exe).
- 3. Click once on the listed server name (the one without the underscore (_) and two letters after it).
- 4. The Sybase Adaptive Server Enterprise Logon dialog is displayed. Type the AALPS user name you are attempting to use, along with its current password, click OK.
- If that password has expired, a Change Password dialog will be displayed, requiring you to enter the current password, set a new password, and confirm the new password.
- 6. To log out, right click on the server name and select Disconnect.
- 7. Repeat steps 3 through 6 for each AALPS user name (aalpsuser, aalpsadmin, and any other AALPS users you have created). ■

Do you have a technical tip you'd like to see in the next issue of The Deployer? Please send your ideas and suggestions to:

tiswebmaster@eis.army.mil

Transitions

TIS Bids a Fond Farewell to Two of its Finest, Steve **Williams and James Sullivan**

Steve Williams

ust as he celebrated his six year anniversary with the Titan Corporation, and somewhat shy of

his fourth year with TIS JPMO, Steve Williams left the program office on January 21, 2005 for the opportunity of a lifetime. He leaves our office as



the IT Manager to pursue a new and very exciting career in New Orleans, LA.

Before Steve came to the TC-AIMS II project in 2001, he was a Counter Intelligence Specialist with the United States Army, stationed in Germany at USAREUR headquarters. After leaving the Army, Steve acquired a job with the Titan Corporation and came to work on the TC-AIMS II project in 2001. He started with the project as a tester, and quickly progressed to become the IT manager for our Software Development Facility (SDF) network, Centralized Management Facility (CMF) network, Help Desk and Web services. He has been a real asset to this project as he has helped promote major growth. When he started, no fire walls existed, we were on a T1 line, and we didn't own our own router. Steve played a major role in helping to acquire and stand up a stateof-the-art CMF. Today, our data center

has risen to hold 150 servers from a mere 8 when Steve started working here.

In February, Steve will assume his new position in New Orleans, LA as the Desktop Services Manager and Vice President for a local bank. He will be responsible for all banking desktops in all branches and corporate offices in an area from Houston, TX to Tampa, FL.

As he ventures down to the "Big Easy", Steve, along with his wife, daughter and son, will once again be close to family.

He is an avid sports fan, especially when it comes to his favorite, the Alabama Crimson Tide, and playing softball.

Steve has been an invaluable asset to this project in more ways than we can say in words. We are sad to see him leave the TIS family as he has become a good friend and colleague to us all. We will certainly miss Steve, especially when the PEO

volleyball tournament comes around this year! We want to wish Steve all the best, as he and his family start a new chapter in their lives, and also thank him for the many years of support and dedication he has given to this project.

James Sullivan

ames Sullivan, SRA International, came to TC-AIMS II in 2001, where he began work as a fielder. During his three years here, James has participated in just about every fielding since Fort Lewis, WA. He has worked worldwide with

trainers and fielders in Korea and Kuwait as well as California and Louisiana. After traveling and working as a fielder his first 2 years on the project, James quickly transitioned to Deployment Manager, where he worked with a team comprised of approximately 35 people. As the Deployment Manager, James had direct oversight of the fielding, training and Scenario Based Exercise (SBE) Teams. Of late, James has been very involved in the development and validation of Block 2 implementation and deployment procedures.



In January 2005, James left the TC-AIMS II project for a position with the Army National Guard Bureau Advanced Information Technology Services (AITS). He will be joining former TC-AIMS II colleagues, MAJ Paul Phillabaum, Kyle Adams and Dr. Al Bornmann, as a project manager. We will certainly miss James here at TC-AIMS II as it has been a wonderful three years of dedication he has given to this project. We sincerely wish James all the best in his new job, as he pursues his personal and professional goals.



Please Help Us Help You

When e-mailing the TIS Help Desk with a private e-mail address (e.g., AOL, Comcast or Hotmail), please help us by identifying yourself. Please provide the following information: your name, your location, and your association with the

project. If we do not have the necessary information, we will respond to your e-mail with a request for more information, which only slows down the process in resolving your problem or answering your question.

Please help us so that we may better help you.

Thank you for your cooperation.

Help Desk Toll Free Number

Great news for Transportation Information Systems (TIS) customers! We now have a toll-free line for customer support.

For questions about TC-AIMS II or TC ACCIS, contact us by phone, 24 X 7, at:

1-866-TCAIMS2

(1-866-822-4672)

or at our DSN number:

221-5000

or by e-mail at

tishelpdesk@eis.army.mil

The Deployer Newsletter Subscription



Would you like to receive

The Deployer newsletter?

Would you like to be removed from the subscription list?

If so, please visit

https://my.eis.army.mil/deployer_sub

or send your e-mail address to

The Deployer POC listed below.

POC: Valerie Sparks (703) 752-0791 E-mail: Valerie.Sparks@eis.army.mil

The DEPLOYER

Don't Forget!

Our Web address has changed. Please look for us and bookmark our new address at: https://www.tis.army.mil